

Library Update Effective October 21, 2020

Per Governor Baker's announcement regarding the Reopening Phases, the Stevens Memorial Library building will remain closed to the public until further notice.

All programming will remain virtual until further notice. Please see our calendar on the Library website for more details: <https://ashburnhamlibrary.org/calendar.html>

Library Services Available to You

NEW! By Appointment Only: Computer, Copy, and Fax Services. You may call or email the Library to make an appointment:

- Monday, Tuesday, Thursday
 - 11:30-12:00
 - 2:30-3:00
- Wednesday
 - 3:30-4:00
 - 6:30-7:00
- Saturday
 - 12:30-1:00

Appointments are limited to patrons who will be using the Library for the sole purpose of their reserved appointment. We are not able to admit additional people. Due to social distancing guidelines, staff will handle all copies and faxes, and will not be able to assist with computer use. We ask that you sanitize your hands upon entry, wear a mask upon entry and for the duration of your appointment, maintain social distancing at all times, and respect the time limit of your appointment. We also ask that if you are feeling ill or have a fever, or have exposed to COVID-19, to please reschedule your appointment.

Book browsing and circulation services are not available at this time. Please continue to use Curbside Services for books and other materials. Bathrooms will not be available to the public at this time as well. We look forward to working with you as we begin to phase in additional library services in a safe and manageable way. Thank you for your understanding.

Free Wi-fi: Free Wi-fi is available in our parking lot. Use "Guest Wi-fi" to connect.

Curbside Service: Curbside Service continues to be available! To request items, you may do so online via the catalog, or, call/email the library. You will receive a call to schedule a time for pick-up. Please remember to pick up your items on time, so that we can maintain social distancing and keep the process manageable and safe. Items not picked up on time will be sent back to the owning library or re-shelved after quarantine. Interlibrary loan is now available. Your interlibrary loan items may take longer than usual to arrive during adjusted operations.

Items available for Pickup include:

Books, DVDs, audiobooks, magazines, educational kits, puppets, book/media bundles (favorite subject, interest, author, etc.), and Storytime and Craft Kits.

Hours for curbside pickup are as follows:

- Monday, Tuesday, Thursday: 10-4
- Wednesday: 10-8
- Saturday: 10-2

Book Drop & Returns: We are accepting returns via the book drop only. All returned items (Ashburnham copies) will be placed in quarantine for 7 days before being checked in. You will not be charged fines during the quarantine period. The book drop is for returning Library materials only. You may donate books in the Book Donations Bin in the Library parking lot.

Digital Services: You may also continue to access online services, such as e-books, e-audiobooks, databases, and other electronic services, at:

<https://ashburnhamlibrary.org/>

<https://www.masslibsystem.org/>

Questions? If you need assistance, please call us at 978-827-4115, or email the Library using the form on the Library website. Library staff will be answering phones and checking Library email during curbside hours.

Stay Connected: We encourage you to stay in touch, informed and entertained by visiting us on social media. Facebook and Instagram links can be found on our library website.